

TicorTRUE

NEWS | UPDATES | EVENTS | COMMUNITY

EMPLOYEE OF THE MONTH (NOV & DEC)



Marc Hughes (November)



Johna Cannon-Miller (December)

JANUARY BIRTHDAYS

BRYON BASHORE - 3RD
MARIELA ALLEN - 3RD
DANIEL EVANS - 4TH
JOHNATHAN ESCAMILLA - 6TH
DOUG MURPHY - 6TH
SAL SHANDRA - 17TH
DEANNA BAKER - 17TH
ANNA BRENNAN - 19TH
JARED JORDAN - 28TH

WORK ANNIVERSARYS

DOUG MURPHY - 2013
MATT TUTTON - 2016
DAN WALKER - 2017
SARA ST. PIERRE - 2018
ALICIA CASAS - 2018
JENNIFER NGUYEN - 2019

Congratulations to Marc Hughes and Johna Cannon-Miller!

*As we catch up and start a new year, we recognize **Marc Hughes** for **November** and **Johna Cannon-Miller** for **December** Employee of the Month.*

Marc Hughes is a guy who comes to the office every day with a smile. He keeps his head down, works hard, doesn't complain, and is always pleasant to everyone he talks to. I'm not saying that he is a superhero or anything like that, but close, maybe. I had the pleasure of sharing an office with Marc at the Ticor Tustin office before we moved to Newport (continued page 2)

and I can personally say that he has one of the best phone personalities I have ever experienced in my life. He is chipper, upbeat, encouraging, highly capable, and even when faced with pure *annoyance*, he can still charm even the most difficult client. He is a great asset to our team.

My personal praise aside, Marc has an interesting story and an exciting piece of **big** news that we will get to in a little bit. He entered the title business by accident; he had an 'in' with the Operations Manager at North American, and got his first job typing Prelims. From there he moved into farming, and then Customer Service, got into Sales, and then he became the Customer Service Manager. After serving on the management side, he eventually was asked to join a Title Desk, which is where we find him spending his time today. He is an integral part of the infamous and highly acclaimed **Taylor Team**, and we are happy to have them at Ticor.

Now, for the bit of big news ... Marc Hughes is about to become a Dad! We are excited that he entrusted us to share the news publicly with everyone so let's all take a minute to congratulate him and his wife, Christine! Congrats you guys on your upcoming adventures into parenthood!

Marc grew up in La Habra and currently lives in a home that he loves in the city of La Mirada. You could see the pride he has in his community and neighborhood as he describes the family friendly atmosphere where everyone is cool and looks out for one another. His wife also grew up amongst the same circle of friends, and the story of their meeting is pretty great.

In his words, "I totally thought my wife was out of my league, I always thought she was beautiful. Time went by, and as the gap closed I thought, maybe she isn't so far out of my league..." Turns out, he was correct. As fate would have it,

Marc and Christine's best friends got married. Marc was a groomsman and Christine was a bridesmaid in their mutual friend's wedding party ... the day of the wedding they hit it off and decided to go out for a casual date ... instantly, they knew that they had a connection. Fast forward a couple of years, they themselves got married, and their families have become great friends and now they have a daughter on the way.

Marc and his wife love spending time in the desert, at the river, or anything that has to do with the outdoors; waterskiing, wakeboarding, rafting, are some of their favorites. The family has a home at the Colorado River and most every opportunity they get they will spend a weekend or more out there. Wishing you guys many more years of enjoyment in that special spot.

Join me in congratulating Marc on Employee of the Month and an even bigger congratulations on soon becoming a dad!



MARC HUGHES - NOVEMBER 2019

REMINDER

Holiday: Jan 20, 2020
MLK Jr. Day

"If you can't fly then run, if you can't run then walk, if you can't walk then crawl, but whatever you do you have to keep moving forward." - MLK Jr.



JOHNA CANNON-MILLER - DECEMBER 2019

Johna got her start in the title insurance business over 25 years ago! She was looking for some part-time work while attending college classes and both her mom and sister worked in the industry. She got her first job as a typist and proof-reader, typing and proofing prelims. She moved on from there and became an Operations Manager and became known internally for her skill, attention to detail, and efficiency and was quickly promoted to an Escrow Liaison and worked a Confirmation Desk before landing a role as Title Assistant. She joined us as a Title Officer at Ticor Title 12 years ago, come this May.

When Johna isn't here, she is spending quality time with the love of her life of 30 years. Johna and her husband Todd have been together for just about 3 decades and together they have an incredible 21 year old daughter, Carol Ann. The three of them are a tight-knit group and love spending time at their home where they've lived for 22 years in Hawaiian Gardens or at their property in Parker, Arizona (where they really love to be!) They've

got a great spot in Parker at Marina Village on the water, a pontoon boat, and all the goods, and love spending as much quality time there together as they can. They're the proud owners of a brand new RZR Sandrail (look it up) and she can't to get it out on the open desert over MLK Weekend.

Fun fact: though Todd and Johna have been together for 30 years, it was only 3 years ago that they decided they wanted to get married. Both of them were happy as could be sharing a life together, but they decided for technical reasons that it might be nice to 'make it official.' They had an amazing wedding with 85 of their closest friends and family at a beautiful country club outside of Las Vegas. Johna said it was one of the best days of her life.

Johna's motto is: **"Work hard, play harder"** – I think that all of us can appreciate that from time to time!

Johna made a very specific point to mention the hard work of her **teammates** that helped to get them to their best month in history. She said, "I could not have done it without my teammates, **Alicia Casas** and **Nicole Marks**. I feel lucky to have them as a part of my daily life – both of them are just so great." In December, they closed \$904,000 in revenue, making it their best ever.

On behalf of all of us, we want to say congratulations Johna for your hard work, great attitude and good vibe that you bring with you to work on a daily basis. Clearly your **'work hard'** mentality has paid off and we are very proud of you. Thank you for all that you do!

WE WANT YOU TO VOTE

For Ticor Title **Employee of the Year 2019**

An email will follow from Survey Monkey for **you** to choose **1 of the 12** previous monthly award winners.